

HP *tuners*



Installation and User Guide

RTD Flasher



HPTUNERS.COM



Thank you and congratulations on the purchase of your new Stratified Tune. Follow this document to ensure safe and proper installation and operation of your new device.

WARNINGS AND WARRANTY – PLEASE READ CAREFULLY

ALL parts are sold for OFF ROAD RACE-ONLY ground vehicle use only.

Aftermarket systems interacting with engine function are not for use on pollution controlled vehicles. Alteration of emission related components constitutes tampering under most local emission regulation guidelines and can lead to fines and penalties.

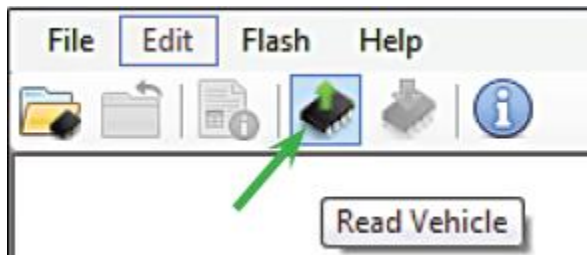
Limited Warranty

Stratified Auto is offering non-tangible non-transferable irrevocable goods, and therefore we do not issue refunds once the tuning process has started. Once the Tuning Form has been completed, the purchase is finalized. However, the purchase can be refunded prior to submitting vehicle specific information if unclaimed WITHIN 30 days. This also applies to additional options for tunes such as datalog refinements. Unused datalog refinements cannot be exchanged for another product or service. Datalog refinements can be applied to a flash tune of the same owner within 6 months of purchase. Custom Tune purchases are finalized once the first map is sent to the customer, the transaction is considered non-refundable. It is the responsibility of the customer to carry out the custom tuning process until the finalized product. Tunes can't be transferred or re-sold from one individual to another. Only the original purchaser can make use of tuning services purchased or packaged with other parts sold by Stratified Auto. Custom tunes where the customer hasn't communicated with us for over 6 months are automatically considered completed and closed off.

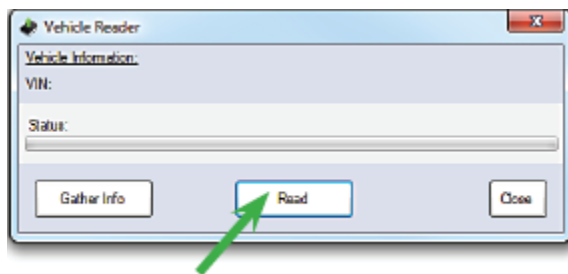
Stratified Tunes are non-transferable between different vehicles, vehicle owners, or Accessports. Once a tune has been saved for a particular Accessport serial number, Stratified will not resave the same tune for a different serial number. All tune updates or tune modification purchases are referenced to the original Flash or Custom tune purchase and will also be built for the same serial number, vehicle, and owner.

How to Retrieve the Base Map and Information for the Tuner

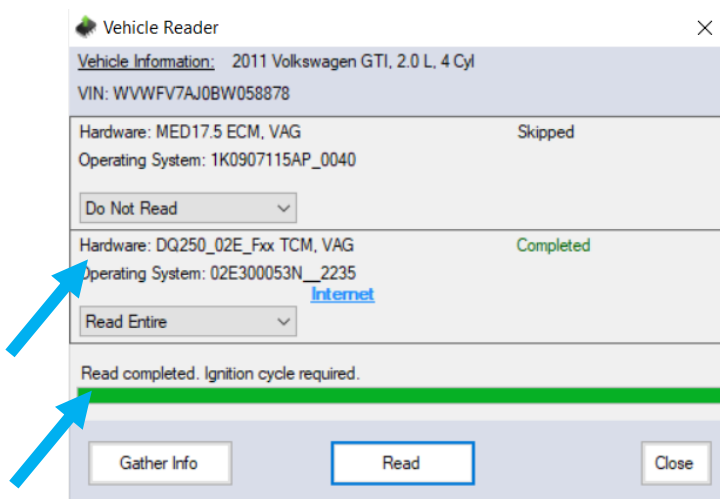
1. Connect battery charger to vehicles battery.
2. Download HP tuners software here:
<https://www.stratifiedauto.com/Stratified%20Downloads/HPTuners/RTD%20Flasher.msi>
 - a. Download RTD Flasher Software.
 - b. Follow software prompts to install.
3. Connect the RTD via USB to the computer.
4. Connect the other end to the vehicles OBDII port.
5. Open RTD Flasher
6. Select the “Read Vehicle” button



7. Select the “Read” button to begin the process



8. Make sure to select “Do Not Read” for the ECM and “Read Entire” for the TCM.

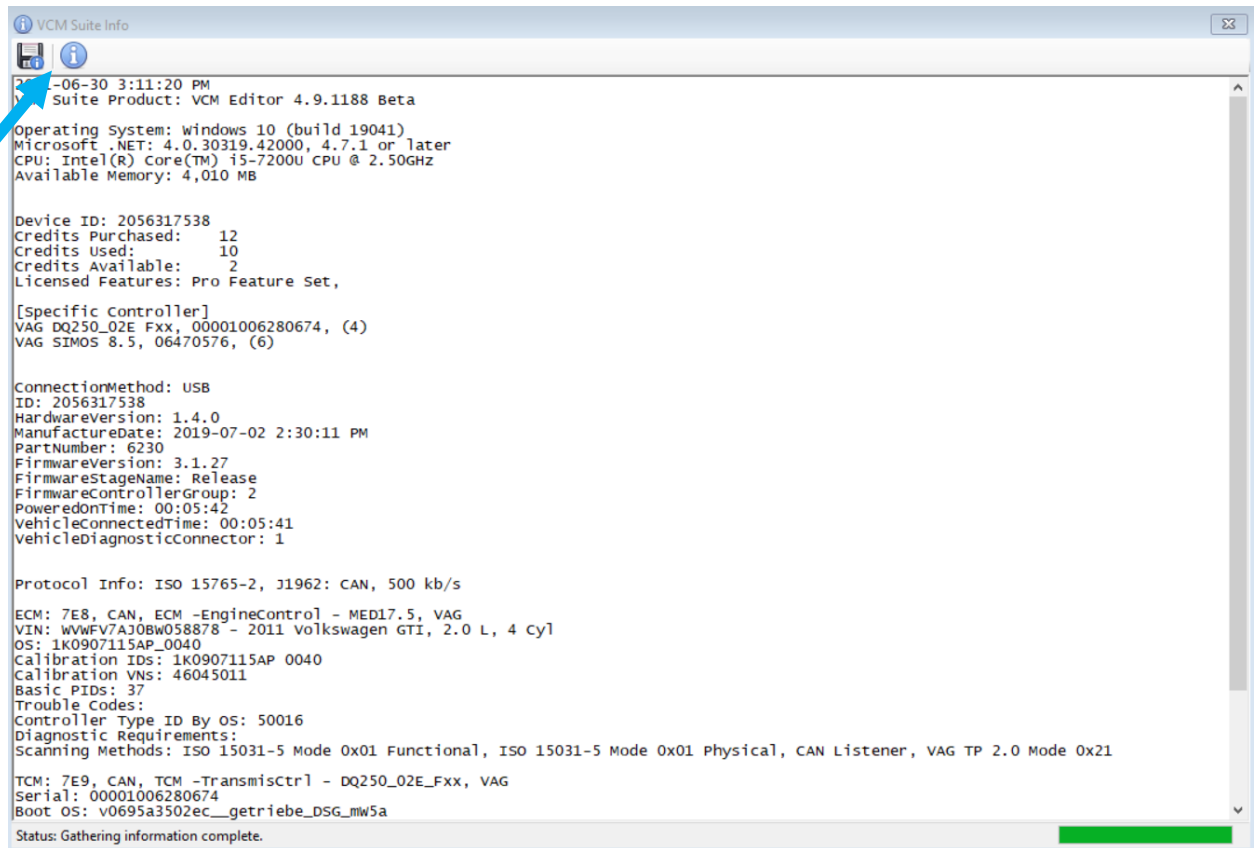
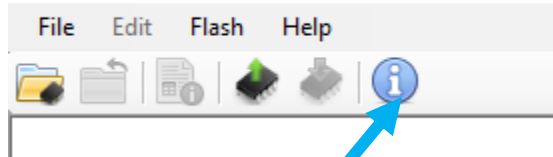


9. Save the file.

Note: You may get a message saying your control module is unreadable and will be provided a simulated stock file, this is normal and can proceed as normal.

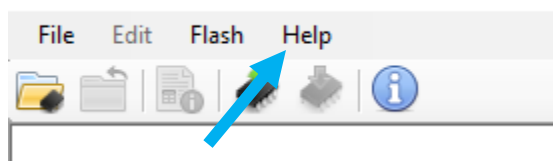
10. Grab the VCM Suite Info text document by clicking the i logo and then a new screen should open. Click the i logo again and then wait for the full read out then click save:

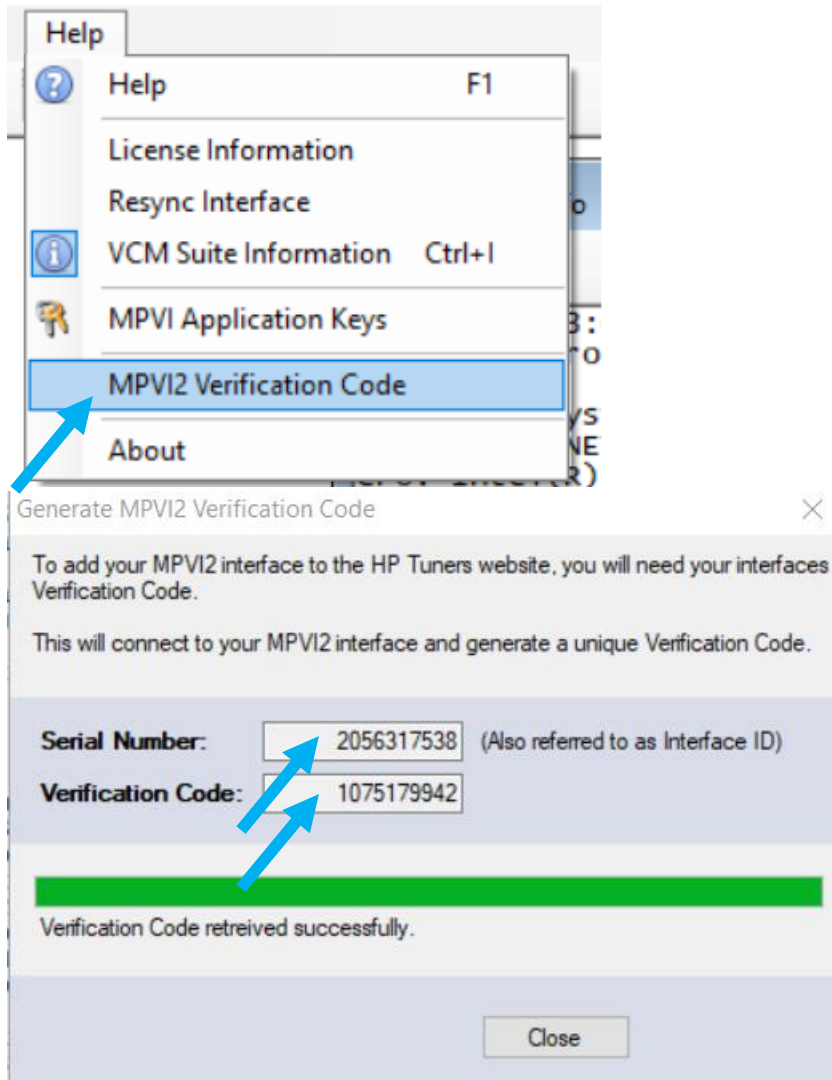
RTD RTD Flasher



11. Grab the Serial number and Verification code from the Help tab:

RTD RTD Flasher

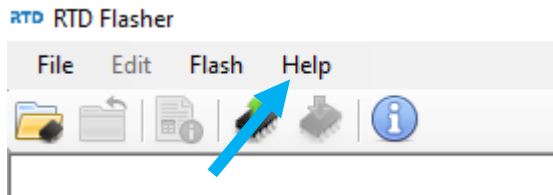




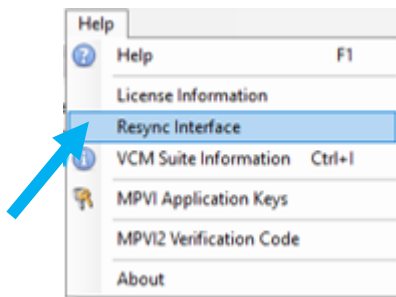
12. Email the tuner with the file, text document, verification and MPVI2 serial.

How to Flash the Tune

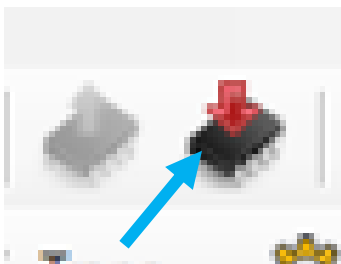
1. Connect battery charger to vehicles battery
2. Connect HP Tuners RTD via USB to the computer
3. Connect the other end to the vehicles OBDII port
4. Open RTD Flasher Software
5. Click the “Help” button



6. Click the “Resync Interface” button

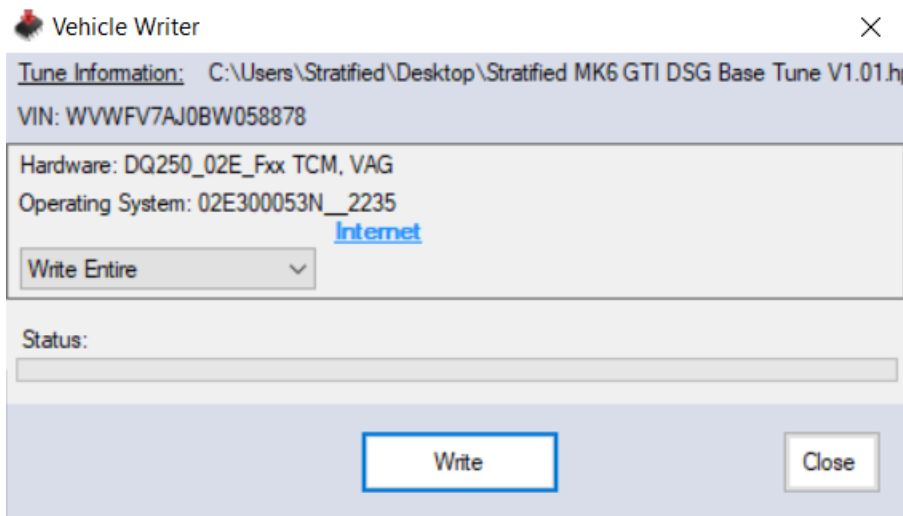


7. This should update the credit system in HP Tuners and allow you to flash onto the DSG
8. Open the tune file that was sent to you
9. Click the “Write Vehicle” button



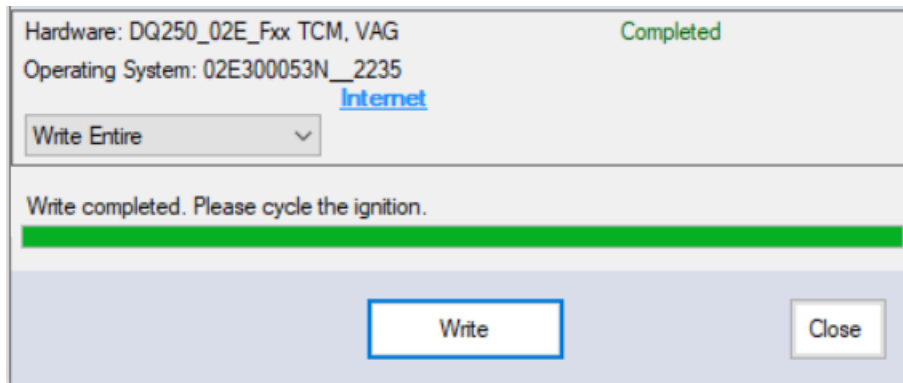
Note: If this is the first time flashing the car you will be prompted to license the control module you are trying to flash. Select the Use 4 credits and continue.

10. Select the “Write” button



11. Follow the on-screen prompts

12. At the end of the process, you will see a “Complete”, select “Close” and then you can close the software.



13. The Flash is complete. Enjoy the tune!